



Beacon
Community
Services

2015-16
Report to Our Community



Mission

Helping people...Improving lives

Report to the Community

Messages from the CEO and Board Chair



It has been a very busy year, and like most social services organizations, Beacon was challenged to balance the need for our services with the need to effectively manage our available resources.

However, we were pleased to see many contract extensions and renewals, and to launch new programs – such as the STARTE employment program. This program is unique in that it introduces people to potential jobs in the thriving local film industry and also strengthens their skills for work in other fields.

As usual we are very grateful to the community for the strong support for Beacon thrift shops. Proceeds go to important community programs, such as volunteer services, dementia care, help for homeless youth... and other quality, caring services that Beacon is proud to deliver.

We were also pleased to be named Saanich Peninsula's 2015 Not-for-Profit of the Year. Not just because of the award (though it was appreciated), but because it represents our community's support and recognition for Beacon's efforts to help people and improve lives in the local community.

None of this would be possible without the strong efforts of our volunteers, staff and community partners. Thank you!

A handwritten signature in black ink, appearing to read 'Bob Boulter'.

Bob Boulter, CEO



Reflecting on 2015-16 brings many personally satisfying memories:

- Touring Beacon programs with fellow directors to see the amazing difference that Beacon makes for our clients;
- Presenting long-service awards, celebrating great service by staff and volunteers who care about making our community better; *and much, much more!*

The Board and senior leadership team recently worked together to look at various trends that might affect Beacon and the community. We considered how we might take on new opportunities without compromising our existing programs. We're in the midst of updating our strategic plan, to make sure Beacon stays well-positioned to serve the thousands of people who depend on us for quality service.

As we move forward on this and other work, we appreciate your support. We know it's only through partnerships with funders, volunteers, staff, and the community that Beacon can help people and improve lives – thank you for making that possible each and every day.

A handwritten signature in black ink, appearing to read 'Chuck Rowe'.

Chuck Rowe, Board Chair

Vision

Healthy, mobilized communities where people's needs are met

The Values that DRIVE Us

These values guide our work with clients, families, volunteers and staff.

Dependability

- Financial accountability
- Sustainable services and organization
- Ensuring client, worker, volunteer safety
- Practicing prudence

Responsiveness

- Responsiveness to all stages of life
- Engagement of staff and volunteers
- Assessing needs
- Forward thinking
- Consistent
- Innovative
- Decisive
- Client-centred

Integrity

- Ethical actions
- Equity and fairness
- Open governance
- Trust
- Judiciousness

Volunteerism

- Community responsibility
- Community engagement
- Value of volunteerism to volunteers, complemented by excellent staff
- Value of volunteerism to community

Excellence

- Premier quality services and supports
- Committed and engaged staff
- Environmental stewardship
- Continuous quality improvement
- Measured and recognized for quality

2015-16 Board of Directors

Chuck Rowe, Chair

Joan Axford, Vice-Chair

Sue Wilson, Treasurer

Jo-Anne Kahan, Secretary

Bryan Waller, Member at Large

Jim Brookes

Dr. Howard Brunt

Greg Conner

Penny Donaldson

Geri Hinton

Neil Matheson

A Snapshot of 2015-16 at Beacon Community Services

Beacon named 'Not for Profit of the Year'

Our volunteers and staff were honoured by the Peninsula Chamber of Commerce as the **Not for Profit of the Year**. CEO Bob Boulter proudly accepted a **2015 Crystal Award** at a special gala dinner ceremony.

The award recognized Beacon Community Services for exceptional community service, ongoing commitment to providing quality services, and demonstrating continued excellence through positive growth.



"I didn't know where to turn when I came into your office. Thank you for telling me about all the resources Beacon Community Services can offer, and where I can find help."



Celebrating dedicated service

In February, around **280 Beacon staff gathered** to celebrate with each other – and honour co-workers who have served with Beacon for 5, 10, 15, 20, 25 and 30 years, as well as those retiring from the organization. Our Board and senior leaders also **recognized 63 volunteers** for long service at a special event in April.

We got hearts pumping at the Beacon bed race

In August, enthusiastic staff donned Toy Story costumes and formed “**Team Beacon and Beyond**” to help raise funds for palliative care at a local seniors’ care home.

The team raced hospital beds against several other organizations and businesses in the annual **Bed Races on Beacon**.

We didn’t win... but we had lots of fun for a good cause!



Thrift Shops voted #1

This year, Beacon’s Thrift Shops received a Peninsula **Readers’ Choice Award**. In 2015-16, our seven Victoria and Saanich Peninsula Thrift Shops:

- Processed **240,551** transactions
- Sold **696,891** items
- Offered **\$400 shopping vouchers** for several Syrian refugee families who were new to our community

This year, as always, Thrift Shop proceeds go to helping people and improving lives in the community through our programs and services.

Helping find hope again

Adam was almost constantly agitated. He had no real community connections and struggled with addiction, a serious chronic illness, severe depression, and anxiety. He’d tried to take his own life, been jailed twice, hospitalized many times, and lived on the street for a full year.

At a loss for how to help, Adam’s probation officer referred him to Beacon’s **Specialized Community Assistance Program**. A Beacon coordinator supported Adam by taking him to medical appointments, providing Good Food boxes, and acquiring a recreation centre Life Pass. We were even able to help him gain independence through transportation; because of his anxiety, Adam had a hard time riding the bus – Specialized CAP bought him a bike, lock, helmet and panniers to carry things like groceries.

Our coordinator and Beacon’s property manager then worked together to find Adam high-quality, low cost housing and furnished it with great items from Beacon’s thrift shops.

After two years, Adam’s physical and mental health have greatly improved. He’s taking courses to improve his employability, and is eager to find work. Beacon stood by Adam, who sees a better life ahead and is working tirelessly to achieve it.



Children, Youth & Families

Fostering healthy relationships between parents and children of all ages

Building strong communities is at the heart of what we do at Beacon Community Services – and that starts with helping build strong families. We work to support families with a broad range of services and programs, across a variety of ages.

Parents and caregivers can take a first step by turning to the Beacon **Early Years Centre**. November marked the Centre's first birthday. This one-stop resource centre for children from birth to 6 years old is the perfect place for parents and caregivers to find support as they enhance their understanding of early childhood development.

As part of the Early Years Centre, Beacon programs include:

- **Peninsula and Salt Spring Island Babies**, assisting parents with support and parenting information throughout their pregnancy and the early stages of baby's development.
- **Licensed infant, toddler, group 3 - 5 years and preschool care** that supports healthy child development – our commitment to quality programming inspired Peninsula families to trust Beacon with caring for 60 children this year.
- Parent/caregiver and child drop-in groups that offer social connections with play, music, and learning opportunities for young families. Our **StrongStart** program at Sidney Elementary and **Peninsula Mother Goose** programs are well attended, with **4,745 children** throughout the year.
- Child **car seat safety clinics** that help parents ensure care seats are secured properly – in 2015-16, Beacon held 7 clinics that benefitted 110 families.
- **Baby Talk** drop-in groups for new parents and their babies, giving them the opportunity to meet other parents and caregivers in a warm and inviting space, with a variety of guest speakers presenting from the community.
- And much more!

In addition to the Early Years Centre programs, families also receive support through KELSET and Otter Be Fun care, licensed Before and After School care centres that provided quality care to 111 more Peninsula children, from kindergarten to 12 years old.

Giving Youth A Better Future

Beacon offers scholarships to graduating high school students for exemplary volunteerism, community service or leadership.

In June 2015, we awarded Noal Ballant (SD 64), Kelly Dinh (SD 63), Maryna Ell (SD 62), and Dhanisi Modi (SD 61), \$1,500 each in scholarships. Our \$500 Donna Godwin Humanitarian Award was presented to Parkland student Jacqueline Gaby.

Youth can also find support through Beacon programs such as the Youth Employment Program (YEP) that gives training, work and volunteer opportunities to students aged 14 - 18 in school district 63. This year YEP:

- Engaged 178 participants – a record!
- Hosted a successful Job Fair, attracting 25 businesses and organizations from the region. Beacon helped guide a team of students to plan, promote and execute the event, enhancing and building skill sets that will serve them well in life.



Employment Services

Empowering people with skills development and opportunities

In 2015-2016, **over 200 WorkBC clients found employment** after coming to Beacon Community Services for assistance.

Beacon operates the WorkBC program through two Employment Service Centres (ESCs), one in Sidney and one on Salt Spring Island. The centres serve an average of **32 clients per day**. Both offices offer a Self-Serve Resource Centre complete with computers, printers, phones, job boards and staff willing to help out with questions about resume formatting, best styles of successful cover letters as well as customized workshops. The province of British Columbia awarded Beacon with the WorkBC Employment Program in 2012, and extended the contract this year.

Beacon's Employment Services team delivered **145 employment preparation workshops** over the course of the year, including resume building and interview skills workshops.

In December 2015, we launched our brand new **STARTE Project** (Skills Training and Readiness to Employment), funded by the Ministry of Jobs, Tourism and Skills Training. This project is 6 weeks of classroom curriculum, 2 of which are dedicated to an introduction to the film industry. Beacon provided this service to **36 participants** last fiscal, over half of whom found employment. After students complete the classroom component they are eligible to participate in a 12-week employer wage subsidy program.

At-risk youth ages 15 to 30 are served through our **Springboard to Success** initiative. Springboard is an 8-week paid employment program. Youth benefit from career exploration, anger and time management courses, goal setting, employment preparation workshops and courses, and much more. And we help participants get employment with ongoing support, as well as return to school. **83% of our participants achieved success**. This program is funded by Employment and Social Development Canada.

Specialized Community Assistance Program focuses on assisting those who have been chronically homeless. We help clients along the continuum to employment by initially securing stable housing. Once the client has demonstrated they have maintained their housing, we assist them with attachment to community through volunteer or supported employment opportunities. This program is funded by the Ministry of Social Development and Social Innovation. At any given time throughout the year Beacon actively works with approximately **20 individuals** who are coping with immediate and extreme challenges, including drug and alcohol addiction.

Building Better Lives

A single parent originally from eastern Europe moved here from Vancouver to escape domestic violence and came to our office for services.

She had an engineering degree from her home country but hadn't worked in years. And she was trying to meet her child's needs while building a new life in a strange place.

Beacon's skilled job coaches provided one-on-one assistance. With a new resume and cover letter, stronger interview skills, and support, our client this year landed work as a full-time sales account manager. Beacon then helped her find quality childcare.

The little family's now doing much better. And we continue to support and encourage our client by email and phone, celebrating each brighter day.



Health Care & Home Support

Caring for those in need throughout the community

Beacon Community Services offers a variety of health care services and supports for people throughout southern Vancouver Island and the Gulf Islands, including home support care, counselling services and mental health supports.

Our commitment to helping people stay comfortable in their homes for as long as possible drove us to significantly expand our **Home Support** program nearly a decade ago, and today we're western Canada's largest. Our team of 900+ community health workers (CHWs) are committed to quality care – in 2015, there were 58 CHWs who have dedicated over 25 years to our clients, along with hundreds of colleagues who serve in the community.

To support our ongoing commitment to quality care, in 2015-16 Beacon:

- Partnered with Island Health so our staff can access an **online education forum** (the Learning Management System) to take courses, at their convenience, which helps ensure their skill sets are kept current.
- Created a **"training room"** at one of our facilities, where CHWs get hands-on experience and learn techniques to move clients gently and compassionately, while minimizing the risk of injury.
- Piloted a **client phone survey** system so we can touch bases and respond to client needs quickly.
- Created a new position of **Quality Assurance and Client Support Manager**, to ensure all of our clients receive the highest level of care possible each and every day.

We're proud to deliver home support care to more than **4,800 people** this year, with **over 3,700 hours** of care every day, administering medications and medical support, helping with personal care and basic daily activities.

Our counselling, mediation, respite and mental health program supports also assist people through challenging times. Services are confidential, non-judgmental, and caring. Last year, Beacon served local families with more than **550 hours of other counselling** and Family Development Services.

Beacon also provides care and support for those with mental illness. **Laurel House** is our drop-in centre for individuals living with mental illness, and in 2015 Beacon made it feel more like home for our clients. **New flooring, upgraded bathrooms, and fresh paint** improved ambiance and added brightness to its friendly and inclusive atmosphere. New energy efficient lighting will help the environment and save costs now and in future.

Helping People Improving Lives

"I am so grateful for Beacon... They not only provide [my mom] with meals, light housekeeping and personal care, but make sure she takes her medications... They are genuinely compassionate, kind and caring, they have such attention to detail. They provide needed stimulation and compassion for my mom and give me peace of mind. You are all angels!"

"I want [my care aides] to understand just how much I appreciate them... how much the CHWs have affected my life in a positive way."

"My daughter and I are delighted with the service we receive. Beacon CHWs all love their work and it shows and the schedulers are courteous and helpful. We are very happy with the Home Support we have received."



Senior's Support

Helping seniors stay connected, healthy and engaged

We want to ensure the aging process is as comfortable for people as possible. Whether someone 55+ is looking to stay active and energized through on-going recreation activities and workshops, or is needing support and comfort through assisted living or dementia care housing, people turn to Beacon.

For example, our **Brentwood House** and **Sluggett House** in Brentwood Bay offer small, comforting environments and one-on-one personalized empathetic care for people living with dementia. Our staff take time to get to know each resident and their families so they can deliver the care that's most familiar to them as individuals, maintaining respect and dignity. In 2015, we even launched an **exercise program** to help improve residents' well-being and minimize their illness-related risks of falls. The response was positive: the new daily program improved fitness levels, moods and sleep patterns, enhancing participants' **quality of life** and helping them stay as independent as possible.

Together with Broadmead Care, in 2015 Beacon also began to deliver the Peninsula **Better at Home** program. The program offers a mix of volunteer and subsidized, paid services (based on income) to people 65+ who are living at home independently. This year we served over **270 clients** through Better at Home, supporting them with services such as light housekeeping, helping improve their lives.

We also served seniors with Assisted Living, including our 25 SHOAL Assisted Living suites. Below these suites is **SHOAL Centre**, a vibrant community hub operated by Beacon that offers classes, workshops and events for the community's active seniors. This past year was one of the busiest to date.

A few highlights include:

- We **expanded hours** to include evening programming. New Friday movie nights allowed residents and the public to come together to enjoy a wide range of films. The ever-popular bridge and table tennis are now offered during evening hours, as well as many other events.
- **Refurbishing** was completed in the public dining room and reading lounge, where comfortable and functional new furniture was added. A new modern **sound system** will soon enhance workshops and presentations at SHOAL, and a new **TV display** in the lobby allows members to keep up to date on activities at the Centre.
- We also offered **23 Health and Wellness seminars** throughout the year and introduced a **Nutrition Discussion series** to give information about how to improve the aging process through proper nutrition – and more!

SHOAL Centre – A Senior's Hub!

Over the past 12 months, SHOAL held over 60 popular drop-in activities weekly, with a record number of drop-ins; for example:

- 5,000 work outs in Fitness Classes
- 3,000 playing Table Tennis
- 8,540 enjoying Bridge
- 1,200 playing Cribbage and Mah Jong
- 900 creating in Crafting/ Knitting/Weaving
- 960 using Lapidary/Silver-smithing/Faceting
- 840 exploring Painting
- 1,400 playing and listening to music at the Sidney Wednesday Night Acoustical Jam
- Sidney Single Seniors – almost at 100 members

And over 400 registered classes including:

- Yoga (both Chair Yoga and Mat Yoga)
- Fall Prevention
- Tai Chi
- Pilates
- Meditation
- Song Circle



Volunteer Services

Connecting volunteers with our community

Beacon's thriving Volunteer Services program exemplifies neighbourliness and excellent community service. This year nearly 500 Beacon volunteers provided service to thousands of people. They gave their time to help people and improve lives in so many ways, there's not enough space to list it all!

A few highlights:

- Over **3,200 drives** for the Peninsula's sick and elderly, logging more than 110,000 km taking clients to medical appointments throughout the capital region
- Over **730 hours** spent during friendly visits, connecting with seniors and lending a kind, comforting ear
- A record number of income tax returns prepared and filed – **700 tax returns** in 2015 – for community members with low income
- Over **4,500 volunteer hours** at SHOAL Centre, including more than **1,700 hours** at the reception and information referral desk
- Almost **45,000 hours** of volunteer time across Beacon's seven Thrift Shops

In 2015, Beacon's volunteer team sped into action when the Canadian Cancer Society discontinued drives for cancer patients on the Saanich Peninsula – until another group kindly took on this much-needed task, our volunteer drivers were counted on to take patients to and from their treatments safely, in addition to our regular (very busy) medical drive program.

The work of Beacon's dedicated volunteers is celebrated throughout the year. Each year we formally honour volunteers at two events that each bring close to 250 volunteers together – a luncheon during Volunteer Appreciation Week in April, and again near Christmas.

At the April celebration, **we recognized 63 volunteers** for long service to Beacon. Volunteer Services also hosts regular "thank you" events for volunteers, including barbecues and pot lucks, and monthly "Coffee's On" meet-and-greets for our volunteer drivers.

During the past year, we also held a special celebration for our Take the Pressure Down blood pressure volunteers when the pilot program came to an end. Volunteers were invited to join Beacon's family of volunteers in other areas of the organization.

Baking to Brighten Young Lives

Beacon's Jenece Place volunteers add a range of homey touches for families using this home-away-from-home while their child is in hospital or at Ledger House or needing medical attention in Victoria.

When families step through the door of Jenece Place, they seem to immediately be able to let go of some of their stress. And when they walk in to the smell of a homecooked meal or freshly baked cookies, it often brings a smile to their faces.

Anne, our octogenarian volunteer, has been coming to the house on Tuesday mornings since we opened. Each week she bakes for families, using recipes she used with her children and grandchildren.

And families love it, get to know her on her weekly visits, and even copy her recipes to take home and bake for their children.



Thrift Shops

Sharing items to help fund programs and provide opportunities

Over 30 years ago we opened our first Thrift Shop. In 1993, we celebrated when that Thrift Shop posted \$60,000 in annual sales. In 2015-16, we did a happy dance when we learned that our seven Thrift Shops recorded the highest Thrift Shop sales in Beacon's history – an astounding **\$1.7 million**.

Why the excitement about sales? Because those funds mean more dollars are going towards programs and services that help people and improve lives in our community. Services like the Out of the Rain shelter for homeless youth, care for those living with dementia, the Youth Employment Program and Volunteer Services all benefit from our seven Thrift Shops.

In early 2016, our Annex Thrift Shop in Sidney was refurbished, allowing for more retail floor space, which allows for more programs and services to receive much needed funding support. We also invested in a "new to us" van for donation pick-ups and delivery to our shops.

We're proud that our Thrift Shops also provide valuable social support and free training opportunities. For example, our **Retail Training Program**, with support from the United Way, gives formal customer service and retail training to people with diverse challenges who may otherwise not be able to find work.

In 2015-16, **126 people** completed this training, which not only gave them all the skills needed to run a busy retail operation, but also helped enhance their lives by making social connections and building trusting relationships. This program means so much to those touched by it in the community that this year the United Way invited the program director to present the successful results as part of the United Way's campaign speaker series.

Also during this past year, our Pandora Retail Training Program included a special 2-day workshop for **Tsarlip Reserve youth**. And we continue to deliver our YEP Retail Training Program to students in SD 63, this year expanding to include Brentwood.

In 2016, our Thrift Shops also entered into a partnership with **Cobbs Bread Oak Bay** to accept baked goods and distribute them to those less fortunate in Victoria, and we continued to be a baked goods pick-up location for the Peninsula, in partnership with the Sidney Food Bank.

Beacon's Thrift Shops are so much more than just a place where people can go to do some bargain hunting or donate items that are no longer needed – they are also the source that fuels the programs that make such a difference in our community and in people's lives each and every day. And for volunteers, our Thrift Shops provide a place where they can enhance their own lives by making new social connections and building new friendships.

Retail Training A Success

Linda came to us a sweet, painfully shy, not too sure of herself young woman, silently battling an anxiety disorder as well as physical disabilities.

Experience had led her to believe that physical disabilities would hinder her ability to get a job. She was accustomed to being turned down for all jobs she had previously applied for.

Beacon began working with her – encouraging and supporting her as she began to find courage to keep motivated and moving forward. During the course, her skill set grew. So did her confidence.

Within days of completing the Retail Training Program, she interviewed with a retail store and got the job.

Without this course Linda would still believe that she was unemployable. Almost a year has passed and Linda is still employed! She's thrilled and so are we!

More Snapshots of 2015-16 at Beacon Community Services



Employee of the month

Meet Casey – our cutest and most cuddly co-worker. She was brought in as an assistance dog to help residents at some of our residential care homes.

Casey's mom says: "**Power of a puppy!** It brought warmth to my heart when my 3 month old golden retriever helped a resident who was previously unable to express his thoughts speak about his life as an equestrian and dog trainer – a truly amazing experience."

Employment Services steps up

- **589 clients** served at our offices in 2015-2016
- **92% success rate** with 24 Job Options clients
- **6,858 individual visits** to our Self-Serve Resource Centres
- **83% success rate** with at-risk youth in Springboard to Success
- **505 people served** by our WorkBC Program (2,047 clients since April 2012)

Sheltering the homeless

Through our **Homelessness Prevention Program**, we placed 29 people into stable, secure homes – exceeding the targets in our program contract with BC Housing.

In August, the **Out of the Rain Youth Shelter** celebrated the first of what's expected to be an annual contribution from University of Victoria sociology professor and text book author Bruce Ravelli. Beacon's Jenn Mortimer, Out of the Rain Youth Shelter manager, accepted the \$2,500 donation. In 2015-16, Out of the Rain supported **195 youth**, opening its doors to them during the year's coldest months.





Enhancing early learning

Our **PCEC 1000 x 5 Book Project** aims to make sure every child reads 1000 books by the time they're 5. We collect and distribute new and gently used books – 27,945 for 2015, with an estimated value of \$279,450. The project is one of several which Beacon supports to enhance literacy skills and help families get their kids off to a good start in life.



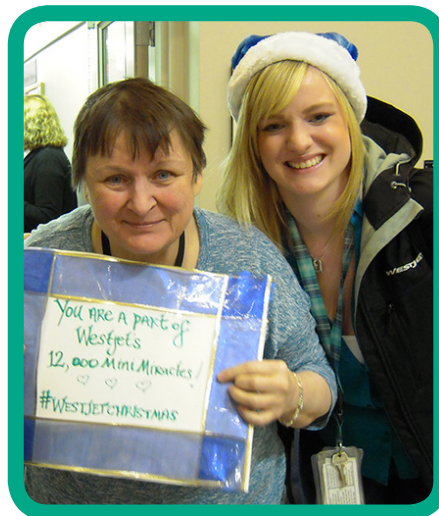
Dedicated to wellness

At Beacon Community Services, we show our strength and take a stand against bullying and violence. Employees throughout the organization participate in **Pink Shirt Day** each February. Beacon employees wore pink shirts to show we support community efforts to end bullying.

Quality care is our core

It all comes down to caring for those in our community to the very best of our ability. This year we provided:

- Compassionate Home Support care to more than **4,800 people**
- More than **3,700 hours** of Home Support care every day
- **33 dementia care suites** in two award-winning homes
- Approximately **240 admissions** to Piercy Respite Hotel
- Support and care in **46 Assisted Living suites** at Parry Place and SHOAL
- Quality, fun, educational care to **170+ kids** in our child care and Before and After School care centres



WestJet fulfills wishes

Beacon's SHOAL Centre made such an impression in the community that it was selected to be a location for WestJet airline's Christmas "**12,000 Miracles**" 2015 advertising campaign, bringing smiles and joy to residents at the Centre. It was a very special day for them!

Friendly hearts extend far

Beacon Community Services **Volunteer Visitors** were the recipient of a 2016 **Hearts of the Community Award for Excellence in Volunteer Service**. The program has been in place and served the community for over 25 years.

The current group of visitors are representative of hundreds of volunteers and thousands of hours of friendly visits over the years.

Visits can be at home having a cup of tea and chatting, helping a client with grocery shopping, rides out in the car or simply lending an ear.

Thank you Volunteer Visitors for all you do to brighten someone's day!

Partners and Supporters

Of Beacon Community Services

Beacon is so very grateful to have such a long list of ever-expanding partners and supporters that work with us each year, including (but not limited to) the following:

Administrators of Volunteer Resources BC
Amber Educational Services
BC Housing
Boys and Girls Club
Bridges for Women Society
Broadmead Care
Camosun College
Capital Regional Housing Corporation
Central Saanich Fire Department
Central Saanich Police
Child Care Resource and Referral
Children's Health Foundation of Vancouver Island
City of Victoria
Coalition of Young Parent Programs
Congregation Emanu-El
Country Grocer - Salt Spring Island
District of Central Saanich
District of North Saanich
District of Oak Bay
District of Saanich
Downtown YM/YWCA of Greater Victoria
Elder Friendly Community Network
First Metropolitan United Church
Individual Learning Centre
Integrated Offender Management
Inter-Cultural Association of Greater Victoria
Island Deaf & Hard of Hearing Centre
Island Health Authority
Macaulay Elementary School PAC
Ministry of Jobs, Tourism and Skills Training
Ministry of Social Development
Our Place Society
Pacifica Housing
Panorama Recreation Centre
Peninsula Crossroads Community Justice
Positive Impact Employment Services
Province of British Columbia
Quadra Village Community Services
Queen Alexandra Foundation
RCMP – Sidney/North Saanich
Reger Group
Regional Out of School Care Operators
Robinson Outdoor
Saanich Fruit Growers Association

Saanich Peninsula Community Foundation Society
Salt Spring Island Fire Rescue
Salt Spring Island Foundation
School District 63
Service Canada (Employment & Social Development Canada)
St. Andrew's Church (Sidney)
St. John the Divine Church
St. Peter's Anglican Church (Victoria)
Success by Six
Town of Sidney
Town of View Royal
Township of Esquimalt
Tsartlip First Nations
United Way of Greater Victoria
University of Victoria
Veterans Affairs Canada
Victoria Cool Aid Society
Victoria Foundation
Victoria Immigrant & Refugee Centre Society
Victoria Multicultural Society
Victoria Police
WorkLink Employment Society

Some of Our Memberships and Affiliations

Association of Family Service Agencies
BC Association of Family Resource Programs
BC Care Providers Association
BC Council for Families
BC Non Profit Housing Association
Better Business Bureau of Vancouver Island
Canadian Home Care Providers
Coalition of Neighbourhood Houses
Community Social Service Employers Association
Direct Volunteer Services Committee
Family Caregivers Network
Family Development Response Network
Greater Victoria Chamber of Commerce
Health Employers Association of BC
Homeless Commission of Greater Victoria
Saanich Peninsula Chamber of Commerce
Salt Spring Island Chamber of Commerce
Seniors Serving Seniors
Volunteer Victoria

Financials

Revenue and Expenditures

Total Revenue \$61.0 million

at March 31, 2016

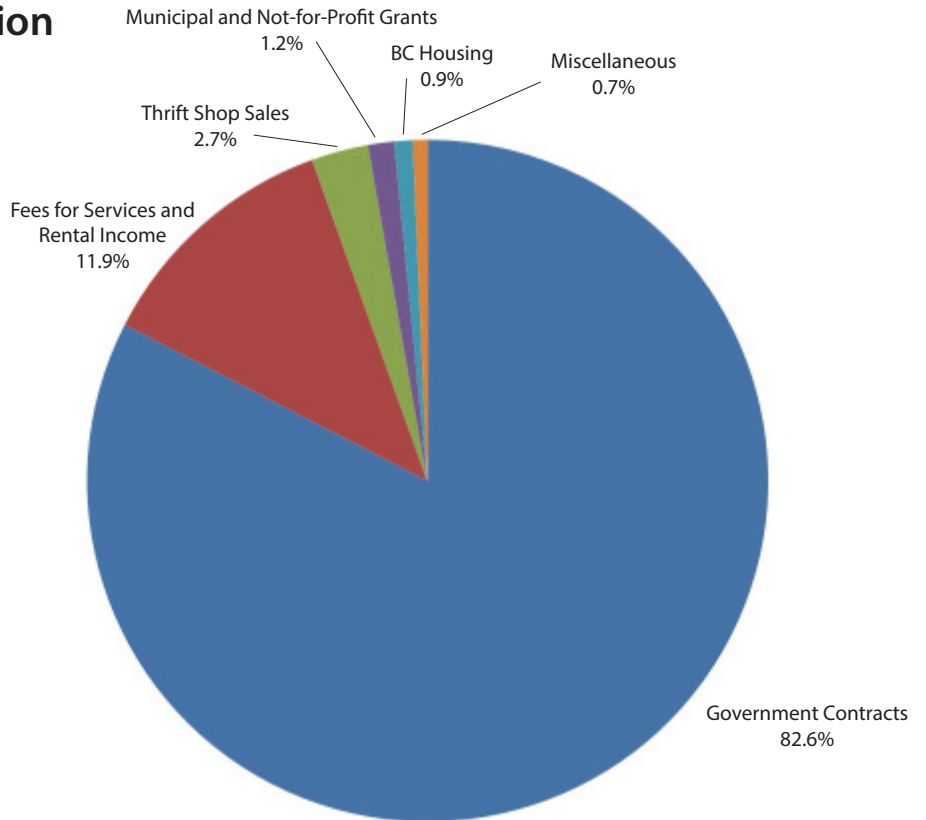
As a not-for-profit society, Beacon Community Services has continued to help thousands of people and improve lives in our community through a vast array of programs and services.

This was made possible by careful planning, prudent stewardship, and the ongoing commitment and support of our staff, volunteers, funders, partners and donors.

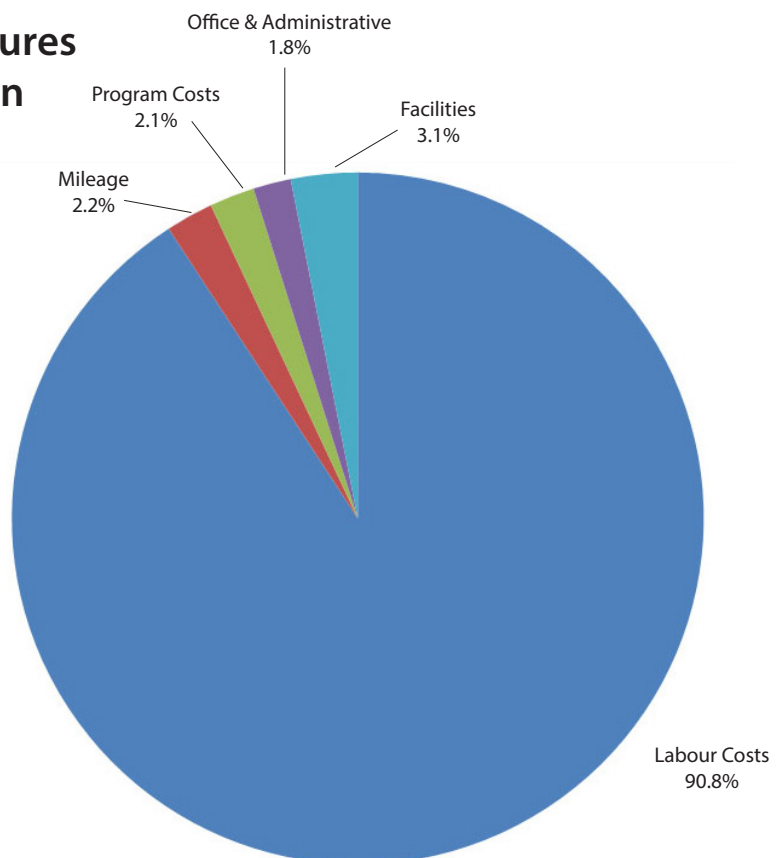
The majority of our revenues are provided by our partners in government at the local, provincial, and federal level. Our financial picture also reflects generous support from community donors.

The financial picture further reflects that the success of our community programs depends on the people who deliver them; labour costs therefore represent more than 90% of our total expenses.

Charitable Registration
12995 1174 RR0001



Total Expenditures \$60.2 million



A scenic view of a rocky coastline under a cloudy sky. The foreground shows the ocean with small waves. In the middle ground, there are several large, dark rocks protruding from the water. In the background, a range of mountains is visible under a sky filled with white and grey clouds. The website URL www.beaconcs.ca is overlaid in the center in a bold, blue font.

www.beaconcs.ca