



Employment Opportunity

Position Title: Community Health Worker Supervisor Classification: Level 2 (LPN)	Position Number: 2019-66
Department: Home Support Worksite: 2723 Quadra Street	Hours of Work: Rotation – 9 Week – Line 7 Status: Temporary, Full-Time
Remuneration: BCNU Wage Grid	Posting Period: Until filled
Start Date: As soon as possible End Date: Upon return of incumbent (Approx. 4 months)	Union: BCNU

Please note: Island Health will become the employer for this position and its successful incumbent as of November 1, 2019. For more information, please refer to the following link: <https://beaconcs.ca/services-programs/health-care-home-support/home-support-program/>

JOB SUMMARY:

Do you have a passion for community health nursing? Are you a self-starter who brings creativity, knowledge, expertise and new ideas to work every day? Do you enjoy being stimulated in an exciting, dynamic and fast-paced environment providing expert support to clients and community health workers? Then we have what you are looking for!

Beacon Community Services is an award-winning and accredited not-for-profit organization that helps people and improves lives through a range of program and services as the sole provider of home support care in greater Victoria and the outer Gulf Islands.

Our Licensed Practical Nurses utilize a high level of critical thinking and nursing experience to support the delivery of compassionate, efficient, and quality Home Support care in partnership with the Island Health Authority.

We offer a competitive salary, comprehensive benefits package and a rewarding, stimulating work environment.

Reporting to the Home Support Manager, this position provides support and education to our community health workers and is part of our leadership team.

DUTIES AND RESPONSIBILITIES:

- Support assisted living clients, employees and health authority in a dynamic and high-paced call center
- Supervise and support Community Health Workers working Assisted Living (CHWs) by providing information and insight on client care plans, delegation of tasks and related teaching.
- Lead and participate in daily huddles with Assisted Living CHWs supporting the Neighbourhood Model of Care
- Point of contact for Assisted Living operators and Island Health for all Assisted Living clients
- Respond to client feedback related to the delivery of home support assisted living services, making appropriate recommendations or taking action if necessary
- Assist assisted living clients and CHWs by arranging on-site training appropriate to client needs
- Implement and update individual care plans with support and flow to the home support LPNs for delivery
- Maintain pertinent documentation, including computer records
- Initiate and participate in performance management in consultation with Management and Human Resources
- Maintain up-to-date knowledge of relevant policies and procedures
- Collaboration and team work home support schedulers and home support LPNs in the delivery of care
- Visit and support clients in their home
- Prepare and participate in client care conferencing at the Assisted Living sites
- Support our safety culture by investigating, recording and reporting incidents, accidents and near misses, and implementing corrective actions as appropriate
- Perform other related duties as assigned

QUALIFICATIONS:

- Full scope LPN Diploma
- Current CLPNBC Registration
- Valid BC Driver's License and a reliable vehicle
- WHMIS Certificate
- Able to effectively use a computer and electronic devices
- Clear Police Criminal Record Check and Solicitor General's Criminal Record Check

KNOWLEDGE, SKILLS AND ABILITIES:

- Knowledge of computer applications and keyboarding skills
- Strong organization and time management skills
- Ability to effectively communicate both verbally and in writing
- Ability to multi-task and problem solve in a fast-paced environment
- Ability to guide and mentor HCA/CHWs in the delivery of quality care
- Ability to establish and maintain positive working relationships and participate effectively as a team member

WE LIVE SAFETY!

The safety of our clients, staff and volunteers is a priority of Beacon Community Services. We promote healthy and safe working conditions in all of our operations. We are committed to continuously improving safety and *it is essential to this position*. We further support safety through the active participation and co-operation of management, supervisors, workers and joint occupational health and safety committees.

APPLICATIONS:

All interested applicants can [Apply Now!](#) quoting the position vacancy number 2019-66. Please note only those applicants who are selected to continue in the recruitment process will be contacted.