



EXECUTIVE CAREER OPPORTUNITY **Vice-President Home Support Services**

We are a diverse and award-winning charity with over 1200 employees and nearly 600 volunteers helping people and improving lives through a range of community programs and services in the areas of health, children and families, training and employment, seniors' recreation and supports, housing, and volunteer services.

Based in beautiful Victoria, British Columbia, we are also the provider of publicly funded home support services to Southern Vancouver Island and the outer Gulf Islands.

Reporting to the CEO, the Vice-President of Home Support Services provides senior leadership for this important program. Home Support services help clients stay safe and as comfortable as possible in their own homes, for as long as possible, by providing health and personal support services such as assisting with medications, chronic disease management, and other care, and with daily activities such as bathing, dressing, grooming, and food preparation and nutrition.

Leading a team of managers, nurses, schedulers and hundreds of community health workers, this role is critical in providing vision, direction, support and oversight to ensure the efficient delivery of quality care in a diverse and fast-paced operating environment.

Beacon Community Services is an Accredited organization and strives to provide the highest possible service quality. The Vice-President is responsible for overall service quality and for fostering an environment that supports strong client and staff satisfaction, supported by management team members responsible for customer service, quality assurance, and clinical education.

The Home Support VP also plays a key role as senior liaison between Beacon and various stakeholder groups -- including our funding partner, the Island Health Authority, who authorizes and establishes service levels for clients.

The ideal candidate will have several years of progressive management experience, ideally in a home and community care environment. To be successful, the leader will be collaborative by nature, a builder of effective teams, have an operational and process improvement mind-set, be a strong communicator, and thrive as part of a dynamic operating environment that serves thousands of clients each year.

Appropriate formal education and professional experience will include a strong background in nursing or other relevant health care field or business or executive leadership. Appropriate combinations of education and experience will be considered.

APPLICATIONS:

Please apply in confidence by submitting a cover letter and CV to Kerry Readshaw at kreadshaw@beaconcs.ca, quoting the position number 2018-165. *Please note:* only those applicants who are selected to continue in the recruitment process will be contacted.