

Position Title: Community Health Worker
Supervisor

Posting Number: 2018-132

Classification: Level 2 (LPN)

Department: Home Support

Hours of Work: Per rotation

Worksite: 2-132 Crofton Rd, Salt Spring Island

Remuneration: \$28.34 per hour

Posting Period: Until filled

Start Date: As soon as possible

Status: Regular, Full-Time

Union: BCNU

JOB SUMMARY:

Do you have a passion for community health nursing? Are you a self-starter who brings creativity, knowledge, expertise and new ideas to work every day? Do you enjoy being stimulated in an exciting, dynamic and fast-paced environment providing expert support to clients and community health workers? Then we have what you are looking for!

Beacon Community Services is an award-winning and accredited not-for-profit organization that helps people and improves lives through a range of program and services as the sole provider of home support care in greater Victoria and the outer Gulf Islands.

Our Licensed Practical Nurses utilize a high level of critical thinking and nursing experience to support the delivery of compassionate, efficient, and quality Home Support care in partnership with the Island Health Authority.

We offer a competitive salary, comprehensive benefits package and a rewarding, stimulating work environment.

Reporting to the Home Support Manager, this position provides support and education to our community health workers and is part of our leadership team.

DUTIES AND RESPONSIBILITIES:

- Remotely supervise and support Community Health Workers (CHWs) by providing information and insight on client care plans, delegation of tasks and related teaching.
- Respond to client feedback related to the delivery of home support services, making appropriate recommendations or taking action if necessary
- Assist clients and CHWs by providing on-site training appropriate to client needs
- Support clients, employees and health authority in a dynamic and high-paced call center
- Develop, implement and update individual care plans

- Maintain pertinent documentation, including computer records
- Initiate and participate in performance management in consultation with Management and Human Resources
- Maintain up-to-date knowledge of relevant policies and procedures
- Partnering with home support schedulers in the delivery of care
- Visit and support clients in their home
- Prepare and participate in client care conferencing
- Support our safety culture by investigating, recording and reporting incidents, accidents and near misses, and implementing corrective actions as appropriate
- Perform other related duties as assigned

QUALIFICATIONS:

- Full scope LPN Diploma
- Current CLPNBC Registration
- Valid BC Driver's License and a reliable vehicle
- WHMIS Certificate
- Able to effectively use a computer and electronic devices
- Clear Police Criminal Record Check and Solicitor General's Criminal Record Check

KNOWLEDGE, SKILLS AND ABILITIES:

- Knowledge of computer applications and keyboarding skills
- Strong organization and time management skills
- Ability to effectively communicate both verbally and in writing
- Ability to multi-task and problem solve in a fast-paced environment
- Ability to guide and mentor HCA/CHWs in the delivery of quality care
- Ability to establish and maintain positive working relationships and participate effectively as a team member

WE LIVE SAFETY!

The safety of our clients, staff and volunteers is a priority of Beacon Community Services. We promote healthy and safe working conditions in all of our operations. We are committed to continuously improving safety and *it is essential to this position*. We further support safety through the active participation and co-operation of management, supervisors, workers and joint occupational health and safety committees.

APPLICATIONS:

All interested applicants can [Apply Now!](#) quoting the position vacancy number 2018-132. Please note only those applicants who are selected to continue in the recruitment process will be contacted.